### MARKET CREATORS LIMITED

## 70, SAMPATRAO COLONY, PRODUCTIVITY ROAD, VADODARA-390 007

#### Annexure - B

# Format for Investor Complaints Data to be displayed by Stock Brokers on their respective websites <u>Data for October-2022</u>

S N	Receive d from	Carried forward from previou's month	Received during the month	Total Pendin g	Resolved*	Pending at the end of the month**		Average Resoluti on time^ (in days)
						Pending for less than 3 months	Pending for more than 3 months	
1	2	3	4	5	6	-	7	8
1	Directly from Investors	0	0	0	0	0	0	0
2	SEBI (SCORE S)	0	0	0	0	0	0	0
3	Stock Exchanges	0	0	0	0	0	0	0
4	Other Sources (if any)	0	0	0	0	0	0	0
5	Grand Total	0	0	0	0	0	0	0

Trend of monthly disposal of complaints

SN	Month	Carried forward from previous month	Received	Resolved*	Pending**	
1 2		3	4	5	6	
1	Sep'2022	0	0	0	0	
2	Aug'2022	0	0	0	0	
3	Jul'2022	0	0	0	0	
4	Jun'2022	0	0	0	0	
5	May'2022	0	0	0	0	
6	Apr'2022	0	0	0	0	
7	Mar'2022	0	0	0	0	
8	Feb'2022	0	0	0	0	
9	Jan-2022	0	0	0	0	
10	Dec -2021	0	0	0	0	
	Grand Total	0	0	0	0	

<sup>\*</sup>Should include complaints of previous months resolved in the current month, if any.

#### Trend of annual disposal of complaints

SN	Year	Carried forward from previous year	Received during the year	Resolved During the year	Pending at the end of the year
1	2017-18	0	0	0	0
2	2018-19	0	0	0	0
3	2019-20	0	0	0	0
4	2020-21	0	0	0	0
5	2021-22	0	0	0	0
	Grand Total	0	0	0	0

<sup>\*\*</sup>Should include total complaints pending as on the last day of the month, if any.

<sup>^</sup>Average resolution time is the sum total of time taken to resolve each complaint in the current month divided by total number of complaints resolved in the current month.